

Conflict Management Roadshow

A preview of: BSS/GRYPHON PSYCHOLOGY CONFLICT MANAGEMENT TRAINING PROGRAM

Enhance your Conflict Management Skills to get a better outcome for everyone.

Brisbane

27th February 8.30am – 1.00pm
Dexus Place. Auditorium + Business Lounge
Level 31, 1 Eagle Street, Waterfront Place, Brisbane City

Mackay

29th February 8.30am – 1.00pm
Ocean International. Spinnakers Room
1 Bridge Road, Mackay

Perth

14th March 8.30am – 1.00pm
Dexus Place Perth.
Level 16/240 Georges Terrace, Perth

To effectively manage conflict in the workplace, we need to understand the causes and effects of conflicts, identify the various conflict management styles and improve communication which will assist with problem solving.

Who should attend:

This program is an essential for all managers and other staff (HR, OHS etc) involved in managing conflict in the workplace.

The Conflict Management Roadshow aims to assist you to:

- Understand that conflict can be both good and bad, depending on how constructively you manage it.
- Understand the common sources of conflict.
- Recognise the potential impact conflict can have on relationships and why conflict management is important.
- Understand different conflict management styles and when each is appropriate.
- Learn skills to reduce negative emotions in conflict and to communicate more effectively.
- Learn ways to help individuals identify and focus on productive rather than unproductive positions.
- Identify and manage inappropriate behaviour.
- Appropriately identify when - there is need for conflict management, how to prepare participants – how to facilitate conflict management.

Get to know your host:

Peter Simpson, is a founding Managing Director for the BSS Psychology and Gryphon Psychology. Peter completed his training as a psychologist and later his MBA at the University of Western Australia in Perth.

Peter works with a wide variety of large organisations including many major mining, petrochemical and utility companies in Australia, Africa, North and South America, Europe and Asia. Over the last 20 years, he has worked on projects in over 30 countries, developing and implementing workplace programs to manage “fitness for work” issues especially in the areas of fatigue, mental health and alcohol and drug.

Peter is a frequent presenter at both Australian and international conferences.

Free Manual:

All attendees will receive a complimentary copy of the Conflict Management Manual.

Register now:

Online Registration at
<https://gryphonpsych.com.au/register>

Email training@gryphonpsych.com.au
Subject Heading Conflict Management Roadshow and include your Name, Company, Business Unit or Job Title and any Dietary Requirements.